



Registered Nurses' Association of Ontario
L'Association des infirmières et infirmiers
autorisés de l'Ontario

August 3, 2023

Sandra Li-James, VP Quality Best Practice
& Education, CNE
VHA Home HealthCare
30 Soudan Avenue, Suite 600
Toronto, Ontario,
M4S 1V6

Dear Ms. Li- James,

The Registered Nurses' Association of Ontario (RNAO) is pleased to confirm that VHA Home HealthCare has been awarded the BPSO® Designation for 2023-2025, and is eligible to continue in the program. RNAO congratulates you on successfully completing another two years as a BPSO Designate. Your continued support to nursing and the interprofessional team to build capacity, maximize clinical excellence through use of RNAO's Best Practice Guidelines and evaluate outcomes is commendable. In particular, we were impressed by:

- your selection of two BPGs that represent VHA's commitment to mental health: *Assessment and Care of Adults at Risk for Suicidal Ideation and Behavior, Preventing Violence, Harassment and Bullying Against Health Workers;*
- considerable growth within the best practice/education teams as educators and thought leaders;
- the strong interdisciplinary team structure that supports implementation, evaluation, and sustainability of BPSO; and
- your mentorship and support within the East Toronto Health Partners BPSO Ontario Health Team (BPSO OHT).

In the next designation period, we look forward to supporting you, as needed, to implement two new best practice guidelines: *Transitions in Care and Services* as BPSO direct and a BPSO OHT, and *Developing and Sustaining Interprofessional Health Care*.

We acknowledge your participation and appreciate the data submitted to NQuIRE for this reporting period. As discussed in the report review meeting, members of our evaluation team will provide a 1:1 consultation to support your ongoing participation in NQuIRE to demonstrate the value of evidence-based practice. If you have any questions about data submissions, our team can be reached at nquire@rnao.ca.

RNAO is committed to continued development of the BPSO program to support all our BPSO Designates in their ongoing work to enhance and sustain evidence-based practice cultures. We have attached the Terms and Conditions for the 2023-2025 BPSO designation period. Please



RNAO

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sign by **August 31, 2023** and scan a copy to RNAO to Angela Joyce via ajoyce@mao.ca. We will return a counter-signed copy for your files.

Please extend our sincere congratulations to your team and all those involved for your outstanding work. We recognize the commitment that has been made at all levels of the organization to advance your BPSO Designate activities, and are aware of the positive impacts on person and provider outcomes as well as overall quality of care in your organization. We look forward to our continued partnership with you as a BPSO Designate, and member of this global BPSO movement focused on ensuring evidence-based practice for all, everywhere.

Warm Regards,

Susan McNeill, RN, MPH
Associate Director, Guideline Implementation and Knowledge Transfer
International Affairs and Best Practice Guidelines (IABPG) Centre
Registered Nurses' Association of Ontario