

Welcome Home – Integrated Care at UHN

The transition from hospital to home can often be a challenging experience for many. Patients discharged from the hospital frequently require and benefit from additional guidance and support from healthcare providers as they continue their journey to recovery at home.

The **Integrated Care at UHN Program** provides patients and their caregivers with specialized supports and homecare services throughout their journey to recovery, both leading up to and following hospital admissions. UHN has partnered with VHA Home HealthCare (VHA) as part of one **Integrated Care Team** to provide UHN patients with home healthcare services as needed.

After you leave the hospital:

1. You will receive a check-in call and/or in-home visit from a member of the Integrated Care Team within your first few days of returning home.
2. If your healthcare team has arranged homecare visits, VHA will be providing you with home healthcare services as needed.
3. You may remain part of the **Integrated Care at UHN Program** for up to 90-days depending on your recovery. Your **Integrated Care Team** will work with you to make sure that you receive the care and support that you need while you recover at home.
4. Please ensure to follow-up with your **primary care provider** 1-week after discharge from the Integrated Care at UHN Program for ongoing care.

The **Integrated Care at UHN Program** provides the following:



A primary point of contact throughout your recovery



Access to a 24/7 phone line for assistance, available to patients & their caregivers



One consistent & coordinated Integrated Care Team

Should you require any assistance while at home, please contact the Integrated Care 24/7 support line at 1-833-978-2024

If you have an urgent life-threatening concern, please call 911 or go to your nearest Emergency Department

