



**CONSENT TO USE
ELECTRONIC / AUDIO-VISUAL /
VIRTUAL COMMUNICATION
& RECEIVE VIRTUAL CARE**

Client Name:

Identifier:

- I am a client/substitute decision-maker of a client of Champlain Rehab Solutions (“CRS”)
- I understand that it is CRS’ general policy not to permit service providers to communicate with or for clients through electronic / audio-visual communication means because electronic security cannot be fully guaranteed.
- I understand that when using electronic forms of communication, it is possible for persons other than CRS staff and me to intentionally hack into or inadvertently access the electronic communication.
- I further understand that certain electronic applications, including those that may be used with CRS clients, process information outside of Canada and are governed by the laws of those other jurisdictions.
- I also understand that CRS service providers may be electronically communicating with me from either CRS devices or from their own personal electronic devices.

Nevertheless, I hereby request and consent for CRS service provider(s) to electronically communicate, provide virtual care, and share personal health information with:

<input type="checkbox"/>	Me, and/or my substitute decision maker, using the electronic platforms of: Microsoft Teams or Ontario Telemedicine Network (OTN) and sending emails to me at: _____ <div style="text-align: right;"><i>(email address)</i></div>
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Having read and understood the above statements, discussed the risks and benefits of proceeding with my CRS health care provider and having had an opportunity to have my questions answered, I consent to CRS communicating with me and/or my substitute decision maker, in respect of my personal health information, and providing virtual care using the electronic/audio visual/virtual communication software/application/email noted above.

I understand that I may withdraw my consent at any time.

Name of Client/
Substitute Decision Maker

Signature of Client/
Substitute Decision Maker

Date
(MM/DD/YYYY)

CRS RECOMMENDATIONS FOR VIRTUAL CARE:

1. Always use a secure, private internet connection (e.g., avoid free/public Wi-Fi).
2. Consider the setting and ensure others cannot listen in or view without your consent.
3. Engage your back-up plan in the event of technical difficulty/failure.