



**ONTARIO COMMUNITY
SUPPORT ASSOCIATION**

2020 Membership Package

OCSA

Ontario Community
Support Association



DEAR OCSA MEMBER,

Thank you for renewing as a Full OCSA Member for the 2020-2021 year. Your membership is a key investment in the sector; by renewing, you are helping us continue our advocacy work in representing the voice of home and community care. With OCSA, you're part of a network of [hundreds of other not-for-profits](#) with similar concerns and questions - our numbers are our strength!

We know that in these unprecedented times, you need more support than ever to continue to deliver much-needed services to your clients and your community. For months, home and community care workers have been on the frontlines, tirelessly providing invaluable services to our most vulnerable. To help our system effectively deal with flattening the COVID-19 curve, OCSA has been working with the province on a number of tables and initiatives to support our members and prioritize stabilization and recovery efforts:

- OCSA recently launched a consultation process with over 400 individuals from our member agencies to help develop recommendations to the Ministry of Health. These recommendations will serve to inform the ministry of the unique needs of our sector, as we move to safely reopen following COVID-19. This consultation led to our summary report which outlines 14 recommendations and helped shape Ontario Health's CSS reopening guidance document.
- Since April 2020, we've been leading the [Ontario Community Support Program](#), an \$11 million program to support [Meals on Wheels](#) and other community support agencies by funding capacity enhancement to deliver meals, groceries and prescriptions and to purchase PPE for service delivery. At the start of the project, we were successful in securing additional funding to support people with physical disabilities. The project has helped over 29,000 low-income seniors and people with disabilities receive nearly 230,000 deliveries of meals, food hampers and essentials.
- OCSA was successful in our advocacy around the temporary pandemic pay allocation to include personal support workers and attendants.
- We have worked closely with government over the last several months on the Home and Community Care Covid-19 Table. We were able to flag issues impacting home care and CSS, such as the need for pandemic pay, PPE and other resources. We emphasized how home was the safest place to be and the need to better leverage the community sector.



Thanks to your renewal, we can continue our fierce advocacy work, enhance our expert training division and deliver even more member savings to help strengthen your voice for the future of home and community support services. Here's how we're helping you reach your goals:

- Advocating for [strong regulations](#) that will unlock the potential of the not-for-profit home and community care sector following the passing of Bill 175. OCSA will continue to strongly push for the protection of the delivery of community support services by not-for-profit organizations. OCSA firmly believes in the added value that not-for-profits bring to the health system. These include community governance, volunteer engagement and the reinvestment of surpluses into high quality services.
- Delivering expert, affordable training through [Capacity Builders](#). Last year, we helped over 4,000 PSWs across the province enhance their knowledge and skills in client support. This Fall, we'll be launching Capacity Builders' Virtual Classroom - watch our [site](#) for more details!
- Offering you affordable group discounts from our Preferred Partners like OASSIS Employee Benefit Plans; home, auto and travel insurance through Johnson Insurance; and discounted rates and free shipping on office supplies through Office Central. We've included additional offerings from our Corporate Members; companies and nonprofits who have an interest in supporting our sector. Many of our Corporate Members are direct suppliers to our Full Members so be sure to check out their flyers.

As you know, OCSA staff have been working remotely to help flatten the curve, so we hope that you enjoy your membership package in this digital format. Please share the savings in this digital package with your staff. Your electronic membership badge, with instructions on how to post to your own website, is found on the right hand side of this page.

Thank you again for continuing to support OCSA as we work towards building a strong and thriving home and community support sector.

Sincerely,

Deborah Simon, CEO

Ontario Community Support Association

Add Your OCSA Full Member Badge to Your Website



Option 1 - Embed Code

Insert this code where you want the badge to appear:

```
<a target="_blank" href="https://www.ocsa.on.ca/membership">  
</a>
```

Option 2 - Manual

Use this link to download the members badge image:
https://irp-cdn.multiscreensite.com/9100a73e/dms3rep/multi/ocsa-members-badge_full.svg

Terms of use: Once downloaded, you are free to add this image to your website as long as it links to:
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OASSIS Turns 30 - Long Term Clients Share Their Stories!

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- We are the **Plan Administrator** for hundreds of Not-for-Profits
- We handle your **due diligence** and deal with the insurance companies for you
- We are not a broker, our focus is **service** - not profits
- We **pool** our member organizations to **spread risk** resulting in **stable rates** year to year
- We are **Not-for-Profit** just like you – Any plan surplus benefits our members either through rate subsidies or plan improvements.

Moving your Group Benefits Plan to OASSIS is simple and we do most of the work for you. In most cases we can mirror your current plan and make the transition seamless for your employees.

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TO OUR SUPERHEROES IN SCRUBS, THANK YOU!

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As we all adapt to the changes necessary due to COVID-19, we want you to know that Ontario Community Support Association members can always depend on your friends at Johnson. We'll get through this together. With Johnson you'll receive benefits tailored specifically to the demands of your profession:

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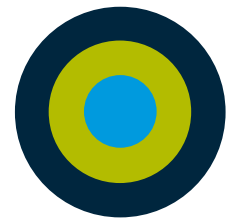
Johnson.ca/healthcare



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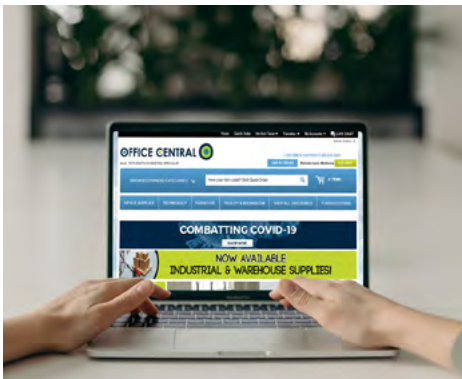


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OFFICE CENTRAL

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OCSA - Ontario Community Support Association

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Home Care's First Outcome Focused Software



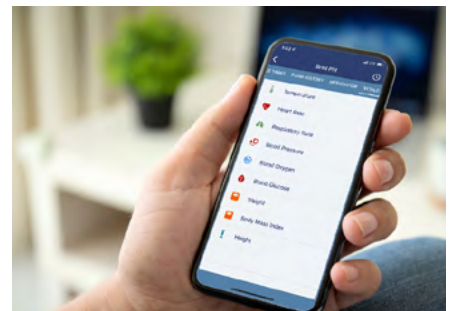
Discover a platform built to help home and community care providers improve client outcomes.

AlayaCare is a provider of revolutionary cloud-based home care software. With an end-to-end solution spanning clinical documentation, back office functionality, client and family portals, remote patient monitoring, and a mobile home care app, we offer a platform for agencies to propel towards innovation and home care of the future.



Features & Benefits of Our End-to-End Solution:

- ✔ Benefit from Advanced Technology
- ✔ Enhance Compliance
- ✔ Optimize Operations & Increase Margins
- ✔ Provide Better Care
- ✔ Remain Value, Quality and Outcome Focused
- ✔ Deliver Client Centric Experiences



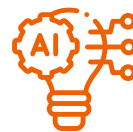
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Forms are available in multilingual format

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Auto-reply email when form submitted

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Form data is sent to staff in a clear consistent manner

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Including appointment changes & cancellations

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ryerson.ca/mhacc

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Who has a stake in the problem or opportunity? Identify "who" and invite them to work WITH you on the solution.

Try it out! WITH your plan in-hand, a heap of focus, and a leap of faith, test your new solution together.

WHAT IS WITH·OL·O·GY?
THE ART AND SCIENCE OF
INCLUSIVE CONSULTATION,
COLLABORATION, AND CO-
CREATION, DESIGNED BY PMB

Ideate together! WITH an open mindset and creative skillset, use your imaginations, choose your best solutions, and build-out your design for the future.

How did we do? WITH input from those who matter most, evaluate how it went. Don't fall in love with your solution. Rethink, refine, pivot, and progress.

When you're ready to move forward WITH all those who matter most



peopleminded.ca

info@peopleminded.ca



People Minded
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SMARTcare[®]
A Step Change in Care Delivery



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ONTARIO COMMUNITY SUPPORT ASSOCIATION

Our Staff

Deborah Simon
CEO

Janice Bedore
Executive Assistant

Patrick Boily
Director of Policy

Nalini Ann Cudzilo
Office Administrator

Sue Davidson
*Director of Training, Ontario
Community Support Association
Director, Capacity Builders*

Kimberly Gignac
Manager of Membership Services

Shauna James
Training Coordinator

Portia Machiwenyika
Manager of Training, Capacity Builders

Kathleen Thompson
Manager, Special Projects

Michele Vantrepote
Communications Manager

Samantha Wright
Director of Finance and Human Resources

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Contact OCSA



www.ocsa.on.ca



416-256-3010 / 1-800-267-6272 (OCSA)



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Ontario Community Support Association



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