

SPOT IT! PREVENT IT!

Delivering excellent care starts with PSW safety. VHA's new Rapid Response Program supports safe working conditions for PSWs with clients who have cognitive impairment.

KNOW THE STEPS

If a responsive behaviours incident occurs:

1. Get incident details from PSW.
2. Attend joint visit with PSW.
3. Provide tips to PSW. Assess if they work.
4. If not, consult Rehab for more tips at respbeh@vha.ca.

KEEP YOUR TEAM SAFE